

Cancellation and Late Arrival Policies

We value your time and the time of our dedicated tutors. For that reason, we strive to offer a flexible scheduling and hours. But we understand that from time to time, things come up. Therefore, we offer the following cancellation and late arrival policy.



- ✓ Student cancellations are permitted up to 2 hours prior to a scheduled session time without monetary penalty.
- ✓ A Student missing a lesson or not cancelling within 2 hours of the scheduled session time will be charged a cancellation fee of 50% of the session cost.
- ✓ Tutor cancellations are permitted up to 2 hours prior to scheduled session time without penalty.
- ✓ A Tutor missing a lesson or not cancelling within 2 hours of the lesson time will merit a credit to your account at the rate of 50% of the session cost*.

If you have any questions about these policies, please do not hesitate to contact us. We look forward to being your tutoring service of choice!



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